



## RapidSpike Customer Survey Incentive Prize Draw Terms & Conditions

1. This prize draw is promoted and administered by RapidSpike Limited ("We", "Us", "Our").
2. The prize draw is applicable to all clients who hold an existing RapidSpike account who are aged 18 or over, and have access to the RapidSpike app.
3. All RapidSpike employees involved in the prize draw, development and administration of this prize draw are excluded from entering it.
4. This prize draw commences at 00:00:01 on 22 September 2021 and ends at 23:59:59 on 30 November 2021 (the "Prize Draw Period").
6. To be entered into the prize draw, you will need to complete and submit the RapidSpike Customer Survey.
7. This prize draw is free to enter.
8. The prize will be for one £100 Amazon gift card/voucher. The prize is non-exchangeable, non-transferable and no cash alternative is offered. In the event the prizes are unavailable due to reasons beyond our control, we reserve the right to offer alternative prizes of equal value. We will not be liable for any loss, damage or non-performance arising from the delivery or use of the product offered through this prize draw.
9. We will hold a draw to determine the winners on 1 December 2021. The winners will be drawn at random by a computer under the supervision of an independent person within RapidSpike. Our decision is final and no correspondence will be entered into regarding the prizes once the winner has been drawn.
10. The winners will be notified by 5:30pm on 8 December 2021 by telephone and/or email from a RapidSpike representative. To receive the prize, the winners must confirm by telephone or return email to us that they accept the prize and will be asked to confirm their email address for delivery.
11. If after reasonable efforts by us, it is not possible to contact the winner by 8 January 2022, we reserve the right to retract the prize from the winner that we have not been able to contact and redraw a new winner. We will not be held responsible for the inability of a winner to take advantage of the prize for any reason.
12. We reserve the right to alter, amend or cancel this prize draw with reasonable prior notice. If you do not agree with the alteration, amendment or cancellation, please contact us by writing to [info@rapidspike.com](mailto:info@rapidspike.com)
13. Your data will be collected, stored and processed for the purpose of administering this prize draw and we may provide your personal data to third party prize providers and/or other service providers solely for the purposes of facilitating and administering this prize draw. We will tell you before we do so.
14. If any provision of these Terms and Conditions is held invalid by any law, rule, order or regulation, or by final determination of a court of competent jurisdiction, such invalidity shall not affect the enforceability of any other provisions not held to be invalid.
15. Participation in this prize draw constitutes acceptance of these terms and conditions (the "Terms and Conditions"). If you disagree with these Terms and Conditions and you wish to opt out of this prize draw, please contact us at your earliest convenience, any time before the end of the Prize Draw Period by writing to [info@rapidspike.com](mailto:info@rapidspike.com). If you have any questions or would



like to make a complaint regarding the Prize Draw please contact your Account Manager or write to us at [info@rapidspike.com](mailto:info@rapidspike.com). The Promotion is governed by English law and is subject to the non-exclusive jurisdiction of the English Courts or any court in the United Kingdom which is able to hear the case.

20. RapidSpike Limited is the organiser of this Promotion and is responsible for its administration and conduct. The registered address in the UK is at Wizu Workspace, 32 Park Cross Street, Leeds LS1 2QH.

\* Amazon is a trademark of Amazon UK Services Limited, registered in the UK.

\*\* Amazon is not a sponsor of this promotion – prizes are provided by RapidSpike.